



# Comfort Keepers HOME CARE

Comfort Keepers Home Care helps you to stay happy and independent at home. We are family owned and run and our mission is to care for you as we would a member of our own family.

## What is Home Care?

When daily tasks become too difficult to manage due to illness and other conditions Comfort Keepers helps you to stay happy and independent at home. The day to day duties of our carers are wide ranging and almost limitless and are guided by a comprehensive care plan set by you.

## Care is Flexible

Care is flexible and can be short or long term and range from 30 minutes a week to 24 hours a day, 365 days a year. You can change and cancel care at no cost to you by giving 24 hours notice.

## Care of the Highest Quality

Comfort Keepers is committed to providing the highest standard of care. Our commitment to quality, customer satisfaction and innovation have qualified Comfort Keepers to be the first and only home care service in Ireland to be awarded the Q Mark for excellence.



The joy and pleasure we all get from living at home is taken for granted until we run into difficulties.

## How Home Care Works

Our managers, who come from either a nursing or a social care background, will provide a free confidential consultation with you in your home. Our service is tailored to the times and care that best suit you and your lifestyle. A no obligation free quotation is then sent out. Once you are happy to go ahead we introduce our carers and continuously monitor the quality of care they deliver.

## Benefits of Home Care for Families

Comfort Keepers carers can help you can fully enjoy free time with your loved ones. It is good to have someone to talk to confidentially on a regular basis who understands and who is there for you.



## Who Avails of Home Care?

People at any age and stage of their life who wish to remain independent in their own home and are;

- ◆ Recovering from illness, injury or surgery
- ◆ Require respite care
- ◆ Require end of life care
- ◆ Family carer support and holiday cover
- ◆ Have complex neurological conditions
- ◆ Have a spinal injury and physical disabilities
- ◆ Have mental health conditions

## Services Provided

### In Home Services

- Conversation, companionship and friendship
- Cooking, housekeeping, running errands and grocery shopping
- Transportation to and from appointments
- Organisation of family schedules
- Medication reminders and assistance
- Answering the phone and door
- Morning & night time routines

### Personal Care Services

- Bathing
- Mobility and Transferring
- Feeding and Dressing
- Incontinence Care



## Comfort Keepers Carers

At Comfort Keepers we know that caring for a loved one is not a 9-5 job. Comfort Keepers carers are passionate, caring and experienced. Care is consistent and allows you to build up a relationship with your carer.

All carers are fully trained in-house and also to your specific requirements in your home before care commences. This gives you an opportunity to meet your carer and decide if you are comfortable for care to start.

We perform detailed background checks including Garda Clearance, Sex Offenders' Register, Driving Convictions in addition to written employment and personal references for every carer.

We carefully match our carers personality traits to you and your requirements so the carer soon becomes a friend. A recent survey found that 95% of our clients would and have recommended Comfort Keepers thanks to the attention we give to finding the right carer for you.

# Stay Happy at Home



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HOME CARE

Home Care

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HOME CARE

TELEPHONE:

1850 818 100

### Monitoring

#### Telemonitoring Technology

Comfort Keepers is the first care service in Ireland to use telemonitoring technology. This ensures that care is always provided on the day, time, and for the duration that you require. The technology shows the arrival and departure time of carers and raises an alarm with our 24 hour on call support team if for some reason a login is not received. You or a loved one is notified if a carer is delayed. Thanks to this technology 96% of our carers arrive within 3 minutes of the time they are due.



### Reasons to Choose Comfort Keepers

1. Comfort Keepers is an Irish owned family run company.
2. We are the first and only Home Care service to be awarded the Q Mark for excellence in services and procedures
3. Using telemonitoring we can ensure that carers arrive at the time requested and stay for that period. Care will always be provided.
4. We are a HSE preferred provider.
5. We are externally audited by the IPHCA, of which we are a founder member.
6. You can cancel and reschedule care within 24 hours at no cost to you.
7. Comfort Keepers carers have the most thorough background checks of any care service. Our carers genuinely care and have chosen caring as their profession.
8. All care managers are from a nursing or a social care background.
9. We are leading the campaign for home care regulation to be introduced in Ireland.
10. An oncall service supports clients and carers 24 hours a day.




For more information please contact:

**Tel: 1850 818 100**

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<b>DUBLIN</b> 10, 12, 20, 22, 24 Tel: 01 296 9114	<b>SOUTH DUBLIN</b> 8 & 18 Tel: 01 490 0692	<b>NORTH DUBLIN</b> Tel: 01 879 7777
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<b>MEATH</b> Tel: 046 948 2541	<b>CAVAN</b> Tel: 049 432 7074	<b>GALWAY</b> Tel: 091 460 440

#### Comfort Keepers Partners

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